



Dear Tangerine Client,

A recent transaction was flagged by our state-of-the-art Analytics Security Detection System.

Transactions flagged as having unclear or higher risk are reviewed by Tangerine Risk Management team, thru our Tangerine Online Banking Security Guarantee.

If an unauthorized transaction is conducted through your Tangerine Forward Banking service, **you will be reimbursed 100% for any resulting losses to those accounts.**

To receive reimbursement under this guarantee, you must:

Sign in and review recent transactions by [Clicking Here](#).

After going thru our review process you will be reimbursed for any unauthorized transaction.

**These transactions will be irreversible and you will not be reimbursed if you do not comply within the next 24 hours.**

We thank you for your cooperation.

Marc Hill  
Risk Management Operator  
Tangerine Security Departement